

CITY OF ROYAL OAK

2019 CONSUMERS ANNUAL REPORT ON WATER QUALITY

ATTENTION: THIS IS AN IMPORTANT REPORT ON WATER QUALITY AND SAFETY

The City of Royal Oak, The Southeastern Oakland County Water Authority (SOCWA) and the Great Lakes Water Authority (GLWA) are proud of the fine drinking water they supply and are honored to provide this report to you. The 2019 Consumers Annual Report on Water Quality shows the sources of our water, lists the results of our tests, and contains important information about water and health. We will notify you immediately if there is ever any reason for concern about our water. We are pleased to show you how we have surpassed water quality standards as mandated by the Environmental Protection Agency (EPA) and the Michigan Department of Environment, Great Lakes, and Energy (EGLE).

About the System

The City of Royal Oak purchases water from the Southeastern Oakland County Water Authority (SOCWA) at thirteen locations. SOCWA provides GLWA water through its member distribution systems to a population of 210,000 within a 56 square mile area. Current members are Berkley, Beverly Hills, Bingham Farms, Birmingham, Clawson, Huntington Woods, Lathrup Village, Pleasant Ridge, Royal Oak, Southfield and Southfield Township.

Your source water comes from the Detroit River, situated within the Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River, watersheds in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. EGLE in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of GLWA's Detroit River source water for potential contamination. The susceptibility rating is based on a seven-tiered scale and ranges from very low to very high determined primarily using geologic sensitivity, water chemistry, and potential contaminant sources. The report described GLWA's Detroit River intakes as highly susceptible to potential contamination. However, all four GLWA water treatment plants that service the city of Detroit and draw water from the Detroit River have historically provided satisfactory treatment and meet drinking water standards.

GLWA has initiated source-water protection activities that include chemical containment, spill response, and a mercury reduction program. GLWA participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan. In 2016, EGLE approved the GLWA Surface Water Intake Protection Program plan. The programs include seven elements that include the following: roles and duties of government units and water supply agencies, delineation of a source water protection areas, identification of potential of sources of contamination, management approaches for protection, contingency plans, siting of new water sources, public participation and public education activities. If you would like to know more information about the Source Water Assessment report please, contact GLWA at (313) 926-8102.

And/or

Your source water comes from the lower Lake Huron watershed. The watershed includes numerous short, seasonal streams that drain to Lake Huron. EGLE in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of potential contamination. The susceptibility rating is a seven-tiered scale ranging from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contaminant sources. The Lake Huron source water intake is categorized as having a moderately low susceptibility to potential contaminant sources. The Lake Huron water treatment plant has

historically provided satisfactory treatment of this source water to meet drinking water standards.

In 2015, GLWA received a grant from EGLE to develop a source water protection program for the Lake Huron water treatment plant intake. The program includes seven elements that include the following: roles and duties of government units and water supply agencies, delineation of a source water protection areas, identification of potential of source water protection area, management approaches for protection, contingency plans, siting of new sources and public participation and education. If you would like to know more information about the Source Water Assessment report please, contact GLWA at (313) 926-8102.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at (800) 426-4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Key to the Detected Contaminants Table

Symbol	Abbreviation	Definition/Explanation
>	Greater than	
°C	Celsius	A scale of temperature in which water freezes at 0° and boils at 100° under standard conditions.
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, Dibromoacetic, dichloroacetic, and trichloroacetic acids. Compliance is based on the total.
Level 1	Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in the water system.
Level 2	Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
LRAA	Locational Running Annual Average	The average of analytical results for samples at a particular monitoring location during the previous four quarters.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRLDG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
n/a	not applicable	
ND	Not Detected	
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
pCi/L	Picocuries Per Liter	A measure of radioactivity
ppb	Parts Per Billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts Per Million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
RAA	Running Annual Average	The average of analytical results for all samples during the previous four quarters.
SMCL	Secondary Maximum Contaminant Level	An MCL which involves a biological, chemical or physical characteristic of water that may adversely affect the taste, odor, color or appearance (aesthetics), which may thereby affect public confidence or acceptance of the drinking water.
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromochloromethane and bromoform. Compliance is based on the total.
µohms	Microohms	Measure of electrical conductance of water

**Springwells Water Treatment Plant
2019 Regulated Detected Contaminants Tables**

2019 Inorganic Chemicals – Monitoring at the Plant Finished Water Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	6-11-19	ppm	4	4	0.66	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	6-11-19	ppm	10	10	0.48	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	5-16-2017	ppm	2	2	0.01	n/a	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits

2019 Disinfectant Residuals – Monitoring in Distribution System by Treatment Plant								
Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2019	ppm	4	4	0.68	0.57-0.72	no	Water additive used to control microbes

2019 Turbidity – Monitored every 4 hours at Plant Finished Water				
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)		Violation yes/no	Major Sources in Drinking Water
0.26 NTU	100%		no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.				

Regulated Contaminant	Treatment Technique 2019	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Contaminant	MCLG	MCL	Level Detected 2019	Source of Contamination
Sodium (ppm)	n/a	n/a	6.37	Erosion of natural deposits

These tables are based on tests conducted by GLWA in the year 2019 or the most recent testing done within the last five calendar years. GLWA conducts tests throughout the year only tests that show the presence of a substance or require special monitoring are presented in these tables.

Northeast Water Treatment Plant
2019 Regulated Detected Contaminants Tables

2019 Inorganic Chemicals – Monitoring at the Plant Finished Water Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	6-11-19	ppm	4	4	0.72	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	6-11-19	ppm	10	10	0.48	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	5-16-17	ppm	2	2	0.01	n/a	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits

2019 Disinfectant Residuals – Monitoring in Distribution System by Treatment Plant								
Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2019	ppm	4	4	0.74	0.45-0.83	no	Water additive used to control microbes

2019 Turbidity – Monitored every 4 hours at Plant Finished Water				
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)		Violation yes/no	Major Sources in Drinking Water
0.13 NTU	100 %		no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.				

Regulated Contaminant	Treatment Technique 2019	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Special Monitoring 2019				
Contaminant	MCLG	MCL	Level Detected 2019	Source of Contamination
Sodium (ppm)	n/a	n/a	6.37	Erosion of natural deposits

These tables are based on tests conducted by GLWA in the year 2019 or the most recent testing done within the last five calendar years. GLWA conducts tests throughout the year only tests that show the presence of a substance or require special monitoring are presented in these tables.

**Lake Huron Water Treatment Plant
2019 Regulated Detected Contaminants Tables**

2019 Inorganic Chemicals – Monitoring at the Plant Finished Water Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Fluoride	6-11-19	ppm	4	4	0.61	n/a	no	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	6-11-19	ppm	10	10	0.46	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium	5-16-17	ppm	2	2	0.1	n/a	no	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits

Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest RAA	Quarterly Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Chlorine Residual	Jan-Dec 2019	ppm	4	4	0.84	0.65-0.92	no	Water additive used to control microbes

2019 Turbidity – Monitored every 4 hours at Plant Finished Water				
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)		Violation yes/no	Major Sources in Drinking Water
0.14 NTU	100 %		no	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.				

Regulated Contaminant	Treatment Technique 2019	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each quarter and because the level was low, there is no TOC removal requirement	Erosion of natural deposits

Radionuclides 2014							
Regulated contaminant	Test date	Unit	Health Goal MCLG	Allowed Level	Level detected	Violation Yes/no	Major Sources in Drinking water
Combined Radium 226 and 228	5-13-14	pCi/L	0	5	0.86 + or - 0.55	no	Erosion of natural deposits

Contaminant	MCLG	MCL	Level Detected 2019	Source of Contamination
Sodium (ppm)	n/a	n/a	4.74	Erosion of natural deposits

These tables are based on tests conducted by GLWA in the year 2019 or the most recent testing done within the last five calendar years. GLWA conducts tests throughout the year only tests that show the presence of a substance or require special monitoring are presented in these tables.

CITY OF ROYAL OAK

2019 Disinfection By-Products – Monitoring in Distribution System, Stage 2 Disinfection By-Products								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest LRAA	Range of Detection	Violation yes/no	Major Sources in Drinking Water
Total Trihalomethanes (TTHM)	2019	ppb	n/a	80	29	15.1–42.3	no	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	2019	ppb	n/a	60	14	9-18	no	By-product of drinking water disinfection

2019 Lead and Copper Monitoring at Customers' Tap								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Action Level AL	90 th Percentile Value*	Number of Samples over AL	Violation yes/no	Major Sources in Drinking Water
Lead	2019	ppb	0	15	23 ppb	8	no	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2019	ppm	1.3	1.3	0.1 ppm	0	no	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.

*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.

Infants and Children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

2019 Microbiological Contaminants – Monthly Monitoring in Distribution System					
Regulated Contaminant	MCLG	MCL	Highest Number Detected	Violation yes/no	Major Sources in Drinking Water
Total Coliform Bacteria	0	Presence of Coliform bacteria > 5% of monthly samples	0	no	Naturally present in the environment
E. coli Bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also E.coli positive.	0	no	Sanitary defects

The Fourth Unregulated Contaminant Monitoring Rule (UCMR4) 2019

The Unregulated Contaminant Monitoring Rule (UCMR 4) provides EPA and other interested parties with scientifically valid data on the occurrence of contaminants in drinking water. These data serve as a primary source of occurrence and exposure information that the agency uses to develop regulatory decisions.

The table lists the minimum reporting level, average and range of each contaminant detected.

Detection levels are in micro grams per Liter (1µg/L = 1ppb)

Contaminant	Minimum Reporting Level µg/L	Level Detected	AVG	Range
Manganese	0.4	.056	NA	NA
HAA5	NA	NA	14.99	11.4 – 20.07
HAA6Br	NA	NA	8.15	4.96 – 10.02
HAA9	NA	NA	23.70	16.36 – 28.52

2019 Violation Notice- Monitoring and Reporting for Disinfectants and Disinfection Byproducts.

During August 2019, samples for total trihalomethanes and haloacetic acids were received but did not meet the pH requirements for testing. Resampling could not be performed within the required sampling period. Follow-up samples were taken November 5, 2019 and the results were within acceptable range.

EGLE's investigation is considered complete and the City of Royal Oak has returned back in compliance November 5, 2018.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for City of Royal Oak

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During August 2019 the samples for total trihalomethanes (TTHM) and haloacetic acids (HAA5) was received but could not be accepted or tested because the samples did not meet pH requirements. Resampling was not done because it could not be performed in the required sampling period. Therefore, water quality cannot be assured during that time. However, this violation **does not** pose a threat to your supply's water.*

What should I do? There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time. Even though this is not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

The table below lists the contaminants we did not properly test for, how often we are supposed to sample for these contaminants, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date we will collect follow-up samples.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	Date additional samples will be taken
TTHM	2 sample every 3 months	1	08/01/2019 to 08/31/2019	11/01/2019 to 11/30/2019
HAA5	2 sample every 3 months	1	08/01/2019 to 08/31/2019	11/01/2019 to 11/30/2019

What happened? What is being done? Resampling could not be performed within the required sampling period. We are making every effort to assure this does not happen again. Follow-up samples were taken November 5, 2019 and the results were within the acceptable range

For more information, please contact Mr. Aaron Filipski, Designated Operator in Charge, at (248) 246-3300.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Royal Oak.

Important Health Information

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Royal Oak is responsible for providing high quality drinking water but, cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

People with Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800) 426-4791.

Questions:

Local Distribution: City of Royal Oak, Public Works Administration (248) 246-3300

Southeastern Oakland County Water Supply System – Water Authority offices: (248) 288-5150. Visit our web site at www.socwa.org

Great Lakes Water Authority – www.glwater.org

Michigan Department of Environment, Great Lakes, and Energy (EGLE) - (586) 753-3755 – www.michigan.gov/egle

U.S. Environmental Protection Agency – Safe Drinking Water Hotline: (800) 426-4791.

Water quality data for community water systems throughout the United States is available at <https://www.epa.gov/wqs-tech>